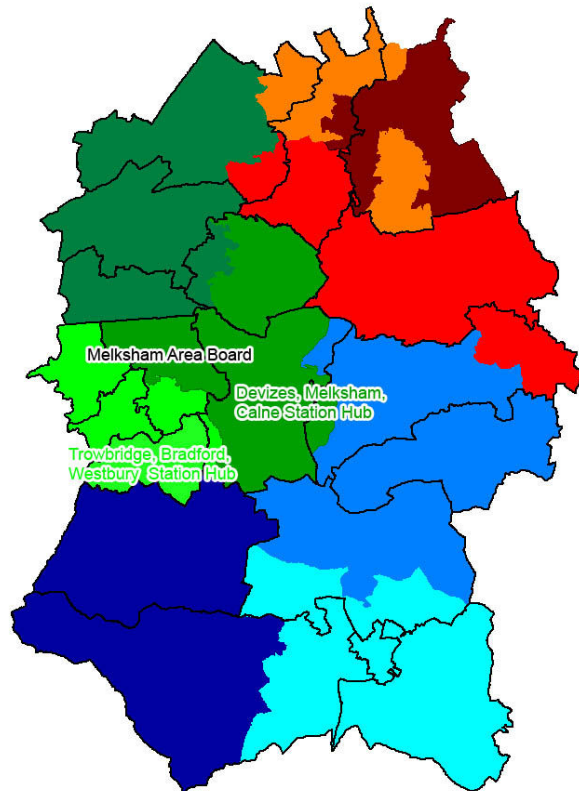




Wiltshire  
Fire & Rescue  
Service

## Briefing report for Melksham Area Board



Wiltshire Fire & Rescue Service has grouped together neighbouring fire stations into station hubs, to work more effectively and efficiently, supporting each other to improve the service we provide.

### Responding to incidents:

Your Area Board's / Locality's communities immediate emergency response will be provided by staff at these stations and where necessary additional support from staff and specialist equipment from other stations.

### Prevention work:

Staff from other departments also provide the community with specialist services giving fire safety and road safety advice and interventions such as talks and visits.

### Protection work:

Specialist staff provide expert knowledge, give advice and undertake enforcement action working very closely with the planning authorities to keep communities safe from fire.

In an **emergency dial 999**, for other non urgent matters you can either visit our website: [www.wiltsfire.gov.uk](http://www.wiltsfire.gov.uk) or contact the following people:

	<u>Manager / Department</u>	<u>Telephone</u>	<u>email</u>
Operational matters	Station Manager - Darren Nixon, Devizes, Melksham, Calne Station Hub	07860 345294	darren.nixon@wiltsfire.gov.uk
Operational matters	Station Manager - Jack Nicholson, Trowbridge, Bradford, Westbury Station Hub	07809 548048	jack.nicholson@wiltsfire.gov.uk
Operational matters			
Partnership and community engagement issues	Michael Franklin (Wiltshire Council Area)	07919 306037	mike.franklin@wiltsfire.gov.uk
Home fire safety visits and for talks and visits	Community safety department	0800 389 7849	<a href="http://www.wiltsfire.gov.uk">www.wiltsfire.gov.uk</a> and then complete the on line request

## Incident details for your community area

Incident Type	Detail	January, 2013	February, 2013	March, 2013	April, 2013	May, 2013	June, 2013	July, 2013	August, 2013	September, 2013	October, 2013	November, 2013	December, 2013	January, 2014
Chimney Fire		1	1	1	7	1	0	0	1	0	2	0	2	1
Emerg Spec Svc Calls		1	0	1	0	0	0	2	0	1	0	0	6	2
	Advice - App/Eq not Specd	0	0	0	0	0	0	0	1	0	0	0	2	0
	Animal Rescue	0	0	0	0	0	1	0	0	0	0	0	0	1
	Effecting Entry	1	0	0	0	0	1	1	2	0	0	0	0	1
	Flooding	1	0	1	0	0	0	1	0	1	0	0	10	8
	Lift Release	0	0	0	0	0	0	0	3	0	1	0	0	0
	Making safe	0	0	0	1	1	0	0	0	0	1	0	0	0
	Person Rescue/Release	0	0	1	0	0	0	0	0	1	0	0	1	0
	RTC - Make Safe	0	0	2	0	0	1	0	0	0	0	0	0	0
	RTC - Person Trapped	1	0	0	0	0	1	0	0	0	0	0	0	1
	Spills and Leaks	0	0	0	0	1	0	0	0	1	0	0	0	0
False Alarm Good Intent		3	0	1	2	3	1	2	2	3	1	1	4	3
FDR1 Fire		2	1	2	5	0	2	4	3	3	2	1	2	6
Secondary Fire		0	0	0	1	1	0	1	2	1	0	0	0	0
	Fence/Lamp	0	0	0	0	0	1	0	0	0	0	0	1	0
	Grass/Heath/Railway/Tree	0	0	0	3	0	0	1	2	1	0	1	1	0

To see more detail on incidents and fire service activity in your area please go to our website and select community area (In development)

### Warning about dangers of lit candles

Wiltshire Fire & Rescue Service is reminding people of the dangers of leaving lit candles and oil burners unattended.

Two crews from Salisbury were called to a flat recently, where smoke alarms were sounding. An investigation found that there had been a small fire in a cupboard, started by oil burners and candles that had been lit.

We would encourage everyone to follow our simple advice, and to make sure they have working smoke alarms.”

The Service has the following top tips around the use of candles and oil burners:

- Never leave lit candles or oil burners unattended.
- Make sure such items are secured in fire resistant holders and away from furniture and curtains.
- Keep loose clothing and hair away from candles and oil burners when they are lit.
- Always leave at least 10cm (4ins) between lit candles and oil burners, and never place them underneath shelves or other enclosed spaces.
- Put out candles and oil burners when you leave the room and make sure they are fully extinguished before you go to bed or leave the property.
- Never burn a candle right down into the holder.

- Use a snuffer or spoon to extinguish candles – it's safer than blowing them out, as sparks can fly when you do that.
- Don't try and move a lit candle or oil burner, as this just increases the risk of fire.
- If using tea lights, be aware that the foil container can get extremely hot and should therefore not be placed onto a surface that could melt, such as the side of a bath or the top of a television. Always use a proper holder.

All properties should also be fitted with working smoke alarms, which should be tested regularly.